

Accumulation of Aeroplan Miles for flight activities

To earn Aeroplan Miles when travelling with Air Canada, you must:

- Be an Aeroplan Member
- Provide your Aeroplan Number when booking your travel online, or through Air Canada Reservations or your travel agent.
- Complete travel on eligible:
 - o scheduled flights operated by Air Canada and Air Canada Rouge
 - o scheduled flights operated on behalf of Air Canada Express by Jazz, Air Georgian Limited, Exploits Valley Air Services LTD and Sky Regional
 - o Air Canada Vacations charter flights
 - o Air Canada codeshare flights operated by Aer Lingus, Central Mountain Air, Etihad Airways, Jet Airways, Middle East Airlines, SriLankan Airlines and Virgin Australia

Aeroplan Miles will be credited to the Aeroplan Account of the traveler, regardless of who pays for the ticket.

Mile accumulation varies by fare option/booking class. The Aeroplan Miles credited are calculated according to the itinerary displayed on the ticket and the fare option purchased for each flown flight:

- For direct or non-stop flights, the mile accumulation is based on the distance between the airport of origin and the destination airport, regardless of the number of stops. For flights operated by Air Canada Rouge accrual levels are per flight segment as indicated in the accumulation chart.
- For itineraries including connecting flights that require a change of aircraft and flight number, the mile accumulation is based on the distance between the airport of origin and the destination airport for each flight segment of the itinerary.
- For irregular operations, itinerary and schedule changes the miles credited are calculated according to the actual flight flown, not the flight that was ticketed unless otherwise specified.
- The Aeroplan Miles credited when using complimentary upgrades are based on the original fare option/booking class type purchased.

Mile accumulation on codeshare flights:

- Air Canada and certain airlines operate codeshare flights, which allow both airlines to offer service to more countries throughout the world. Under such an agreement, several routes are served jointly by Air Canada and its codeshare partners' aircraft.
- Mile accumulation for travel on Air Canada codeshare flights operated by a Star Alliance member airline is determined by the operating airline. Please note that the booking class/fare option displayed on the ticket for the Air Canada codeshare flight may differ from the fare option/booking class eligible for mile accumulation with the operating airline.

- For travel on Air Canada codeshare flights operated by airlines that are not Star Alliance members (Aer Lingus, Central Mountain Air, Etihad Airways, Jet Airways, Middle East Airlines, SriLankan Airlines and Virgin Australia), Aeroplan Miles can only be earned when flights are booked, ticketed and sold by Air Canada and the ticket has an Air Canada 4-digit codeshare flight number.
- To receive mileage credit for Air Canada codeshare flights operated by Jet Airways, please provide your Aeroplan number when you make your reservation, or when you check in. If miles do not appear in your Aeroplan account automatically after you have travelled, please send your original boarding pass and a legible copy of your ticket to the Aeroplan Centre.
- To receive mileage credit for Air Canada codeshare flights operated by **Aer Lingus, Central Mountain Air, Etihad Airways, Middle East Airlines, SriLankan Airlines and Virgin Australia**, please send your original boarding pass and a legible copy of your ticket to the Aeroplan Centre after you have travelled, as mile accumulation with these airline partners is not automated.

Accumulation of Altitude Qualifying Miles (AQMs):

- Aeroplan Miles accumulated on most flights qualify as Altitude Qualifying Miles as they count towards Air Canada Altitude. Mile accumulation for travel on Air Canada codeshare flights operated by Aer Lingus, Central Mountain Air, Etihad Airways, Jet Airways, Middle East Airlines and SriLankan Airlines do not count toward Air Canada Altitude status.
- Effective September 1, 2018, Aeroplan Miles earned on all eligible Air Canada codeshare flights operated by Virgin Australia will count toward Air Canada Altitude™ status.

Aeroplan Members have up to eleven months from the flight date to make a mile credit request. Transactions prior to the enrolment date in the Aeroplan Program are not eligible for mile credit.

The operating airline is the final authority on qualification for mile accumulation and reserves the right to deny or revoke mile accumulation at any time if it was improperly given.

Certain airline tickets are not eligible for mile accumulation. These include, but are not limited to, the following:

- Refunded, void, or unused tickets, including unused non-refundable tickets
- Flight reward tickets or free promotional tickets
- Travel agency/industry reduced-rate tickets
- Tour conductors, companion tickets, Infant tickets (under age two)
- Tickets purchased to carry excess baggage, special baggage such as musical instruments, or to provide extra space for the primary passenger
- Charter flights on Air Canada Jetz, Air Canada Express or single-entity charter flights, unless otherwise specified
- Tickets issued at fares with rules that exclude the earning of mile credit.

Aeroplan Members are also subject to other Terms and Conditions of Aeroplan. For more details visit: https://www.aeroplan.com/terms_and_conditions.do

Accumulation of Aeroplan Miles for select purchases on aircanada.com

To earn Aeroplan Miles when purchasing at aircanada.com, you must:

- Be an Aeroplan Member
- Provide your Aeroplan Number when completing your purchase online at aircanada.com

Car rentals:

- Aeroplan Miles are awarded for every eligible completed car rental booked through aircanada.com, exclusive of taxes, fees and any surcharges, where applicable.
- To earn Aeroplan Miles for a car rental made through aircanada.com, you must sign in by providing your Aeroplan Number before finalizing your booking. Miles cannot be accumulated or credited retroactively after your car rental booking is made.
- All Aeroplan Miles earned will be credited to your Aeroplan Account approximately 90 days after your car rental is completed.
- Any bookings made via the call centre are not eligible for mile accumulation.
- For Avis rentals, an eligible vehicle rental is defined as one vehicle rental per day, per city, for all consecutive days a vehicle is rented - whether or not the rental is renewed during those consecutive days. Aeroplan Miles are earned for online vehicle bookings, less cancellations and no-shows. Taxes and cancellation fees are not eligible to earn miles. Members who do not provide their Aeroplan Number before completing their vehicle booking will not be eligible to receive miles. Aeroplan Numbers cannot be added once the vehicle booking is made and an Aeroplan Account cannot be retroactively credited. Member's Aeroplan Account must be in good standing at the time the Aeroplan Miles are awarded. All Aeroplan Miles earned will be credited to the member's Aeroplan Account, once the vehicle rental is completed. Please allow approximately 90 days after the completion of the rental for Aeroplan Miles to be credited.
- You can accumulate Aeroplan Miles at participating Avis airport and off-airport locations in Canada, the U.S. and International.

Hotel bookings:

- Aeroplan Miles are awarded for every completed hotel stay booked through aircanada.com, exclusive of taxes and fees.
- To earn Aeroplan Miles for a hotel booking made through aircanada.com, you must sign in by providing your Aeroplan Number before finalizing your booking. Miles cannot be accumulated or credited retroactively after your hotel booking is made.
- All Aeroplan Miles earned will be credited to your Aeroplan Account approximately 90 days after your hotel stay is completed.
- Any bookings made via the call center are not eligible for mile accumulation.

Travel insurances:

- Aeroplan Miles are only awarded for travel insurance purchased during the flight booking process through aircanada.com exclusive of taxes and fees.

- To earn Aeroplan Miles for a travel insurance purchase through aircanada.com, you must sign in by providing your Aeroplan Number before finalizing your transaction. Miles cannot be accumulated or credited retroactively after your transaction is made. Aeroplan Numbers cannot be added once the reservation is made and your Aeroplan Account cannot be retroactively credited.
- All Aeroplan Miles earned will be credited to your Aeroplan Account approximately 90 days after you purchase your travel insurance.
- Any Travel Insurance purchased via the call centre is not eligible for mile accumulation.

Pre-ordered items from the Air Canada Duty-free Boutique:

- Aeroplan Miles are awarded for eligible pre-ordered duty-free items purchased at [aircanada.com](https://www.aircanada.com), exclusive of taxes and fees. Purchases must be made by credit card and have a minimum value of \$49 CAD and a maximum value of \$1000 CAD per person.
- To earn Aeroplan Miles for pre-ordered duty-free items purchased at aircanada.com, you must sign in by providing your Aeroplan Number before finalizing your purchase. Miles cannot be accumulated or credited retroactively after your purchase is made.
- All Aeroplan Miles earned will be credited to your Aeroplan Account approximately 90 days after your online purchase is made.
- Pre-order purchases must be completed at least 96 hours before your flight's scheduled departure time and are offered on eligible itineraries and delivered on flights leaving Canada only.
- For complete details, visit:
<https://www.aircanada.com/ca/en/aco/home/fly/onboard/dutyfree.html>

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